

CVT Solutions



CorriDOR 5—Unified Messaging

COMPANY WIDE VOICEMAIL, FAX AND UNIFIED MESSAGING SYSTEM



Wireless and VoIP ready.

Mobile staff are adopting wireless and IP devices as a key business tool. CorriDOR 5 is feature rich to support these tools with unified messaging, flexible call processing and message broadcasting facilities that work in tandem with these devices.

Easy access to your messages is crucial in today's business environment.

CorriDOR 5 provides users with a single interface to manage messages. Greetings are updated based on your Calendar settings and combined with flexible user profiles means that you are in control.

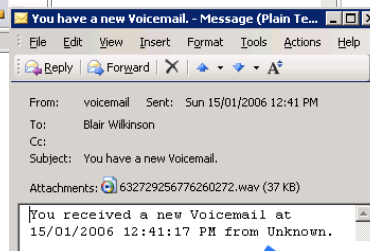
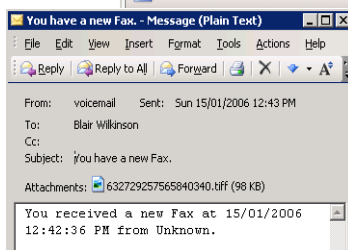
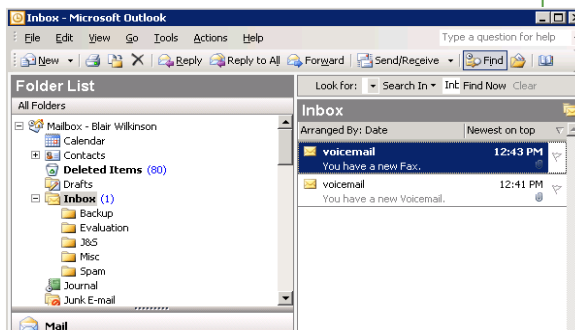
Unified Messaging – Brings together your voicemail, faxes and email in one virtual location.

Unified Messaging brings your voicemail, email and faxes together into a single virtual location and gives you access back to those messages via your email inbox, telephone or web.

From their Exchange Inbox the user will be able to manage all of their email, voicemail and fax messages.

They can play their voicemails back via PC

multi-media and view their faxes on the PC and print if necessary. All messages can be emailed on to further recipients and / or saved for future use.



Key Features

- * Auto Attendant
- * Back up facilities
- * Broadcast Messaging
- * Full UM with Exchange
- * Calendar Integration with Microsoft Exchange
- * Fax messaging send and receive
- * Flexible Call routing
- * Local Product
- * Market Experience
- * Flexible Implementation
- * Scalable



Product Support

Your CorriDOR 5 system will be installed and configured by well trained and experienced installers.

Telephone and email helpdesk provided and professionally staffed by experienced personnel.

FURTHER PRODUCT INFORMATION

[HTTP://WWW.CVT.COM.AU/C5](http://www.cvt.com.au/c5)



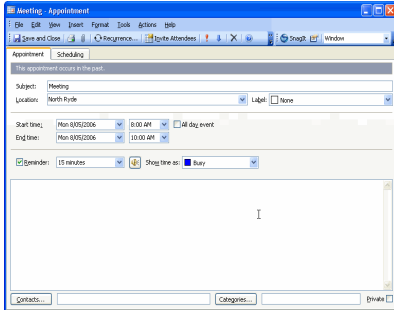
CorriDOR 5
Corporate Messaging

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Calendar Integration— Personal meeting greetings will automatically update based on Outlook Calendar details.

Out Calling Notification:

Being notified of important messages, may include fax and email, is possible with the notification option. Notification can be via a phone call to another phone (a mobile, for example), on the same call the user can listen to the messages.

Escalating notification – if after a specified time a message is not heard, then the notification would be escalated to another user.

Scheduled Processes

Greetings and options for callers and the way calls are processed can be scheduled by day and time of day to better manage your call flow and customer service.

- Craig Shaw's personal mailbox
- Call mobile when received a new voicemail
 - MWL OFF
 - MWL ON FAX
 - MWL ON VOICEMAIL
 - Send new fax with MAPI
 - Send new voicemail with MAPI

Local Product – Benefit from having the experience and support from a local team

CorriDOR 5 is locally designed and produced by CVT Global Pty Ltd and has been used by organizations in Australasia since 1995.

Being a local product means you have an additional level of assurance that it will be well supported and designed for the environment that it will be used in.

Having over 10 years experience in the market has evolved the solution to incorporate the knowledge learnt and facilities required by our clients for a successful solution.

CorriDOR 5 has been implemented in most vertical sectors.



PC based and flexible means that the CorriDOR 5 is a good choice to meet the needs of growing organizations. Specialising in Microsoft Exchange based Unified Messaging allows for a surprisingly easy installation and advanced integration such as text-to-speech reading of emails via the phone as a standard feature. Compatible with most phone systems and VoIP ready.

Sectors Using UM

- * Federal and local Government
- * Education
- * Hospitals and Health
- * Manufacturing
- * Banking and Finance
- * Mining
- * Energy Industry
- * Not for profits
- * Retail and wholesale
- * Multi-nationals
- * Legal and Accountants
- * Serviced Offices



Contact Details

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FURTHER PRODUCT INFORMATION

[HTTP://WWW.CVT.COM.AU/C5](http://www.cvt.com.au/c5)



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